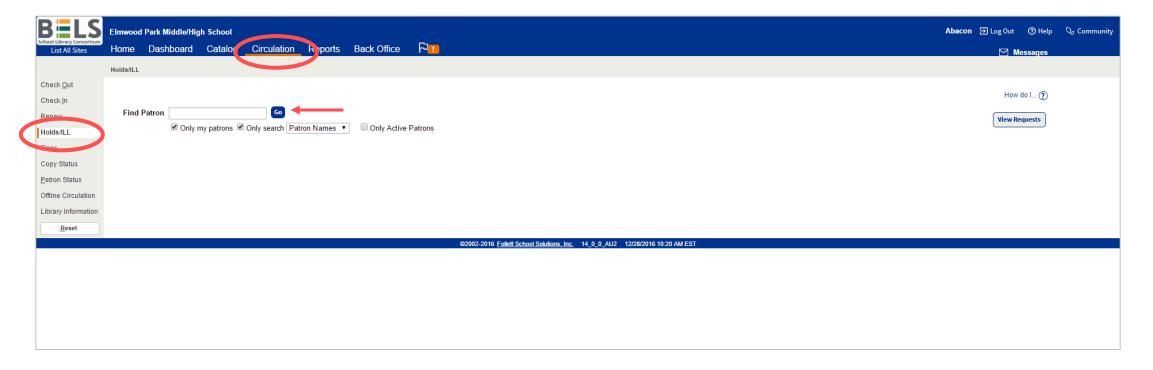
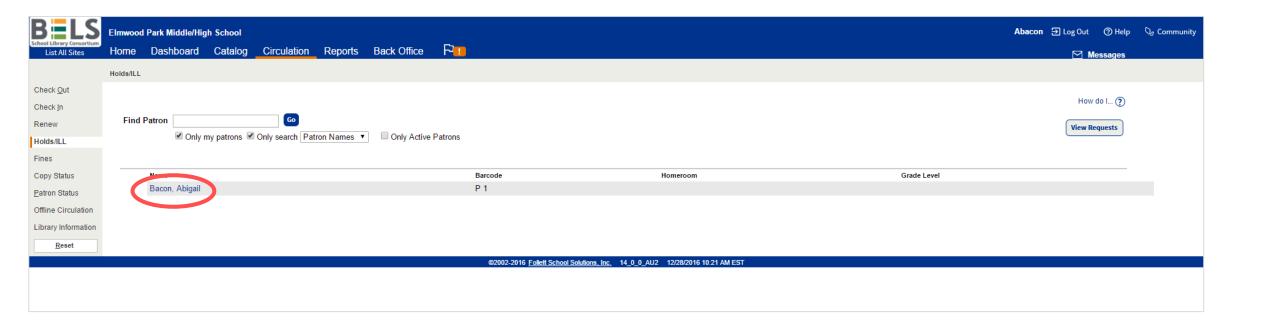
## Submitting an ILL Request



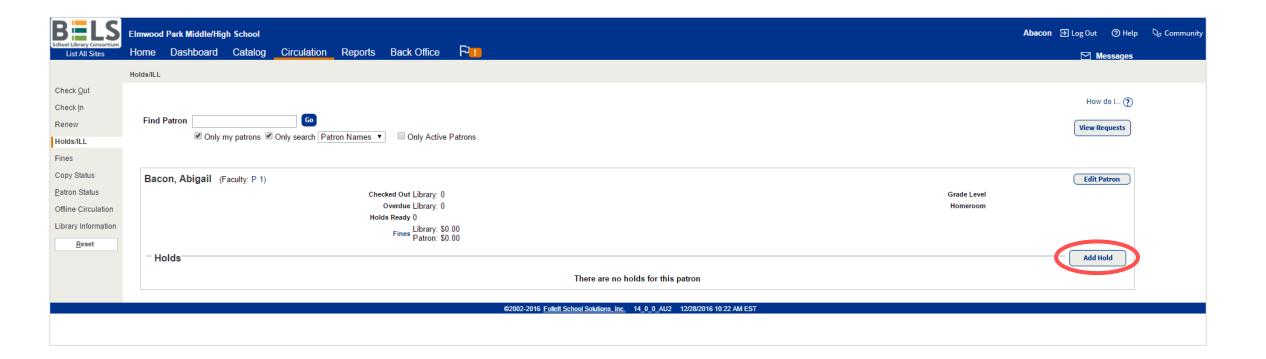
Step 1: Go to the Circulation tab and click Holds/ILL.

Step 2: Enter the patron name or barcode and adjust drop down menu accordingly.

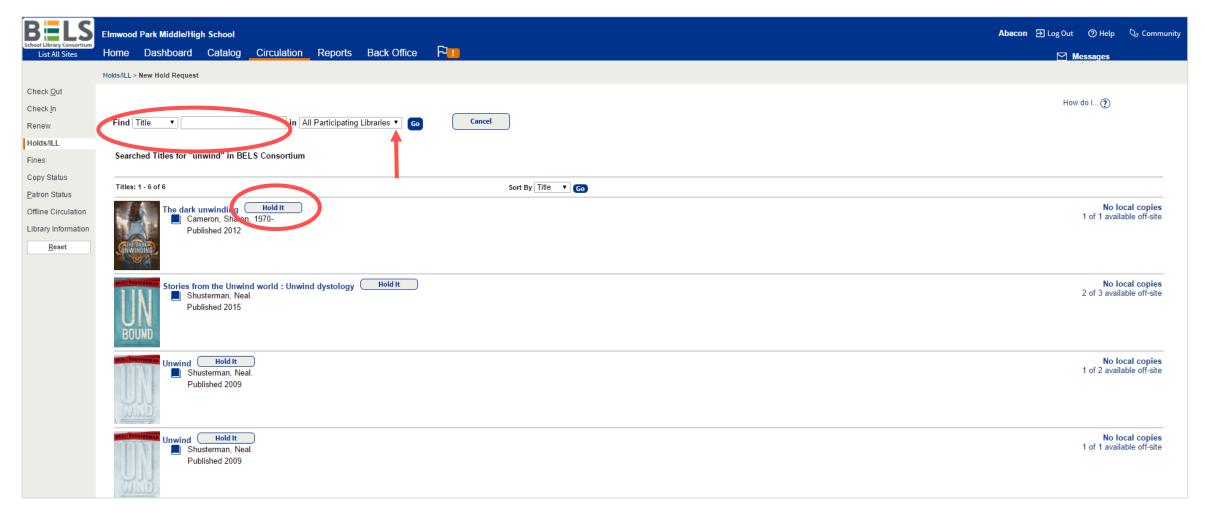
Step 3: Click Go! button.



**Step 4: Choose the appropriate patron.** 

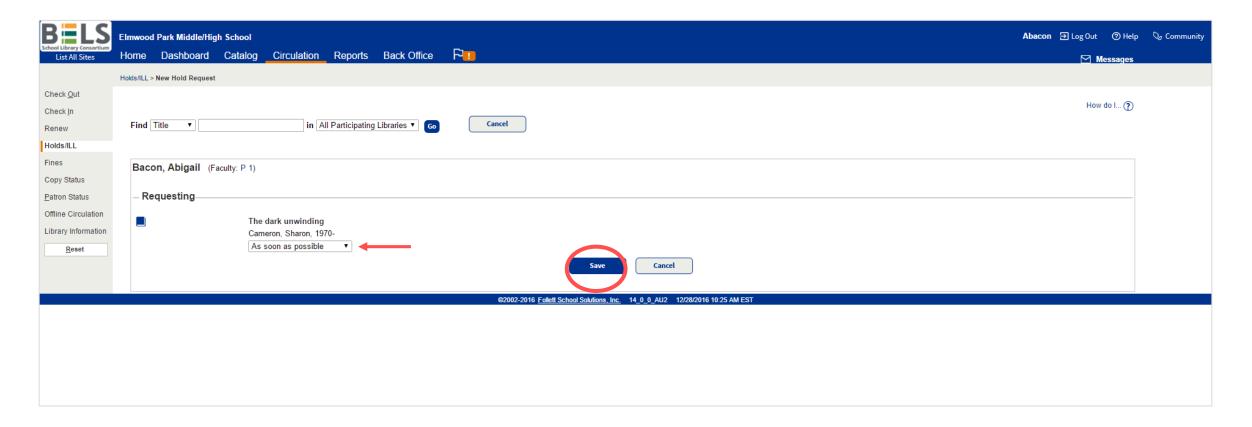


**Step 5: Click Add Hold.** 



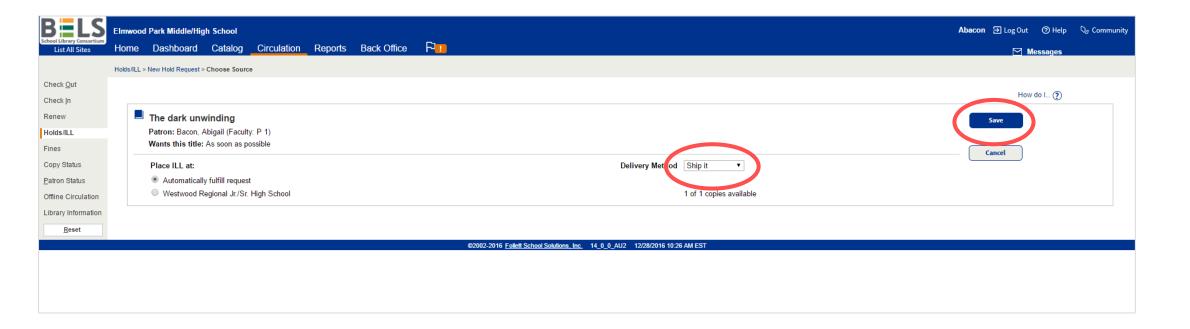
Step 6: Search for a book title or keyword – make sure to select All Participating Libraries in the drop down menu. Click Go! button.

Step 7: Choose the title you would like to borrow and click Hold It.



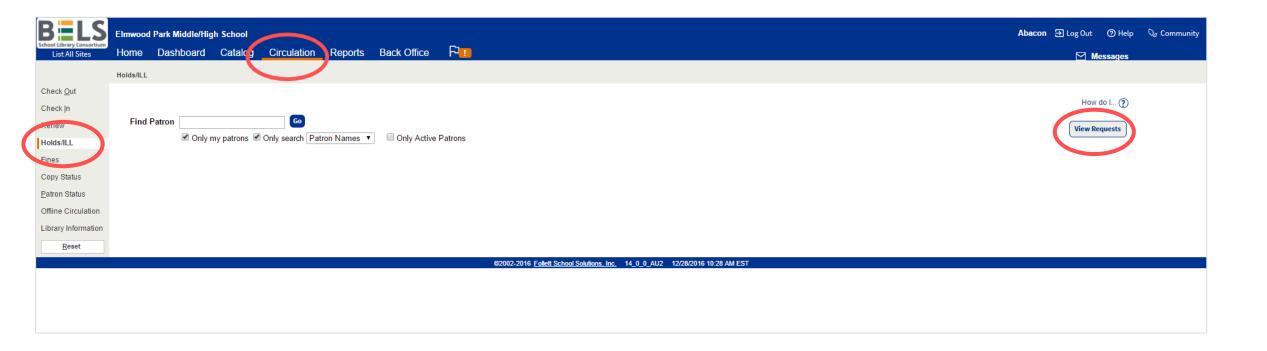
Step 8: Choose As soon as possible from the drop down menu (or reserve a specific date if the material is not needed immediately).

**Step 9: Click Save button.** 



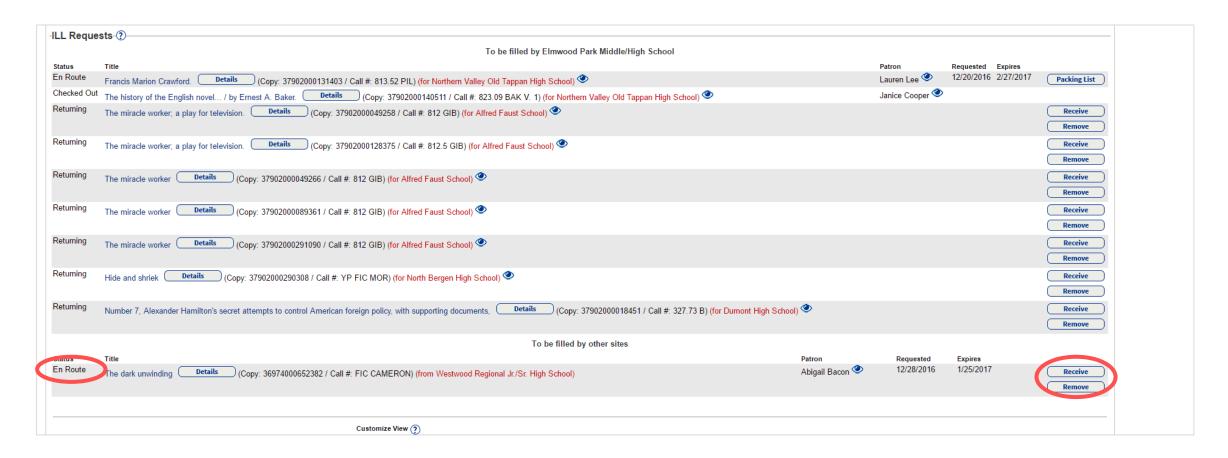
Step 10: Choose a specific fulfillment library if so desired. Change Delivery Method to Ship It if you have not set up your default in the Back Office (there's a guide for that!).

**Step 11: Click Save button.** 



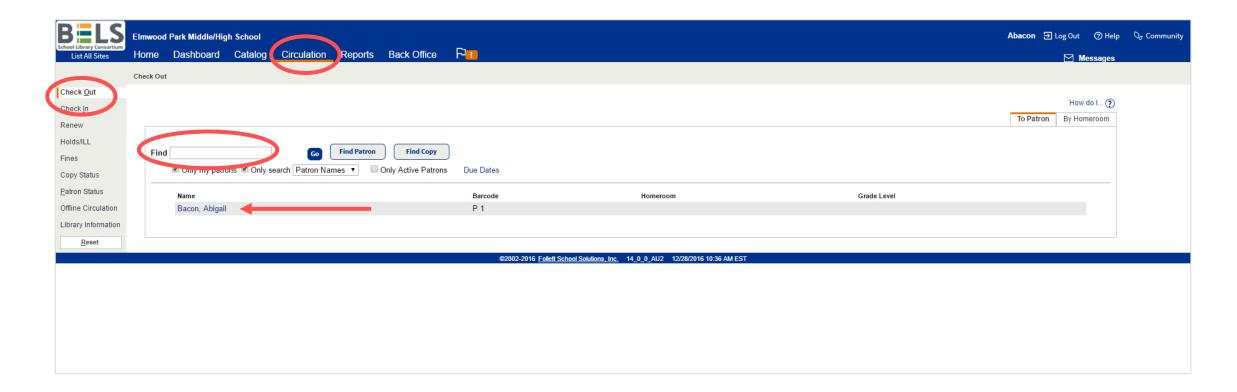
When you want to review your requests, go to the Circulation tab, choose Holds/ILL and then click View Requests button.

\*You can also add ILL request info to load on your dashboard!\*



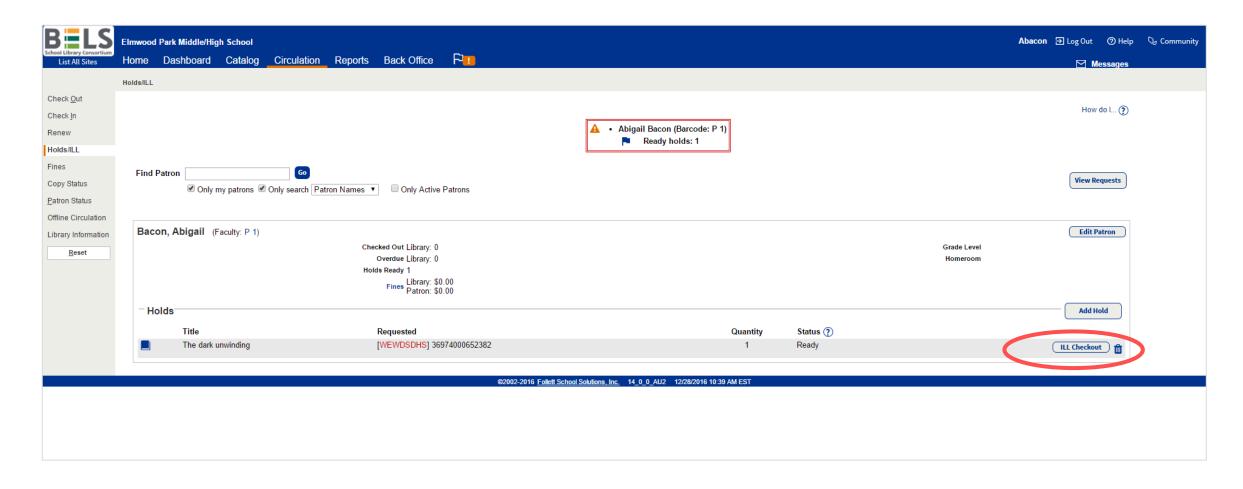
Step 12: After the request is approved by the lending library and they ship the book to you, the status of the book will be "En Route."

Step 13: When the book arrives, go to your Holds/ILL requests and click Receive. Note the condition of the book you receive and visually document any existing damage.

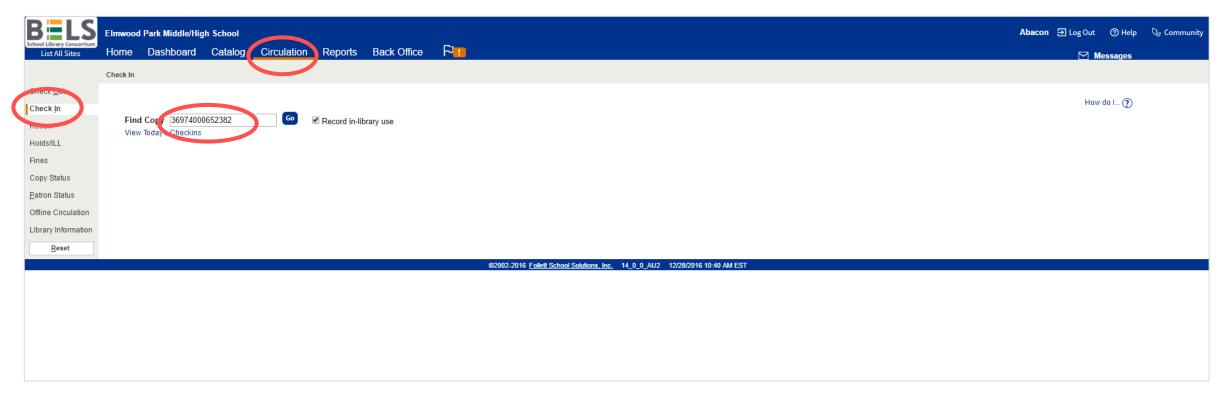


Step 14: When the patron is ready to check out the book, go to Check Out in the Circulation tab and enter the patron name or barcode, and click the Go! button.

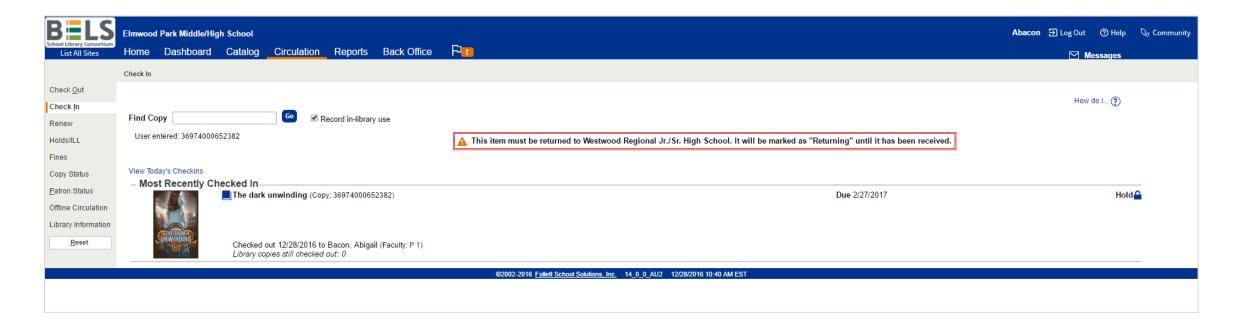
**Step 15: Open the patron record.** 



Step 16: Click ILL Checkout button. The item is now checked out to the patron.



Step 17: When the patron is ready to return the book, go to the Circulation tab and choose Check in, as per usual. Scan the book and click Go! button if it does not register automatically.

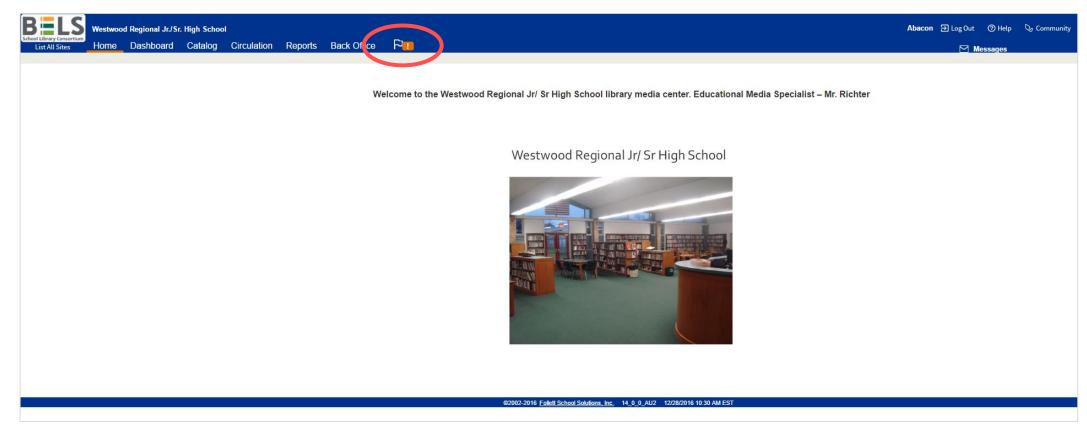


Step 18: The book will now be marked as "Returning" in your ILL status on your Holds/Requests page. Set aside the book for return delivery to the lending library.

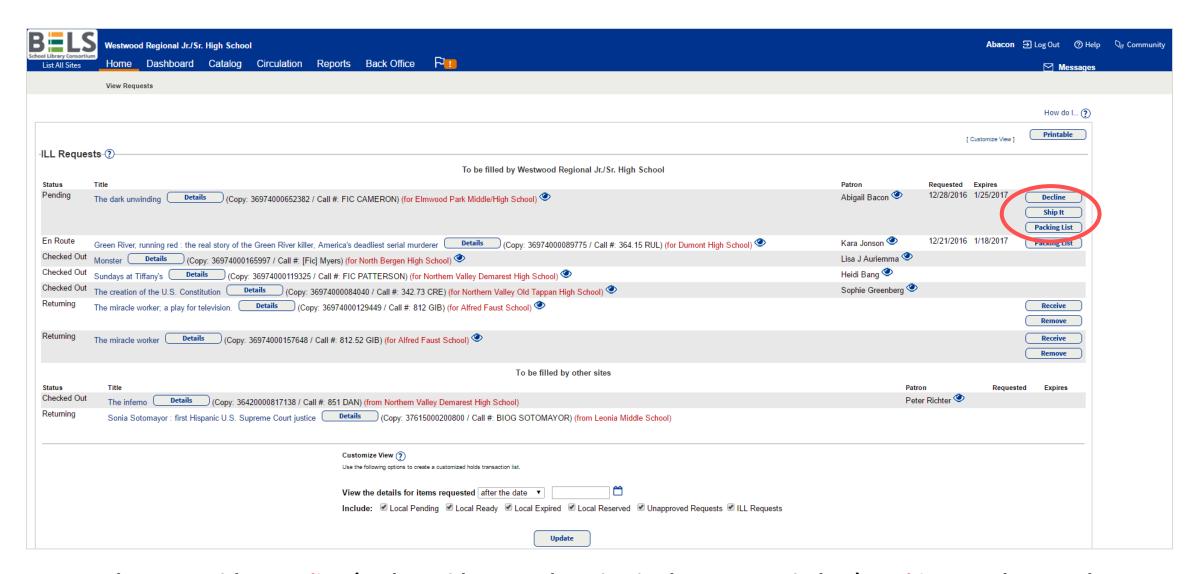
You're Done!

**Keep reading for info on Receiving an ILL Request** 

## Receiving an ILL Request

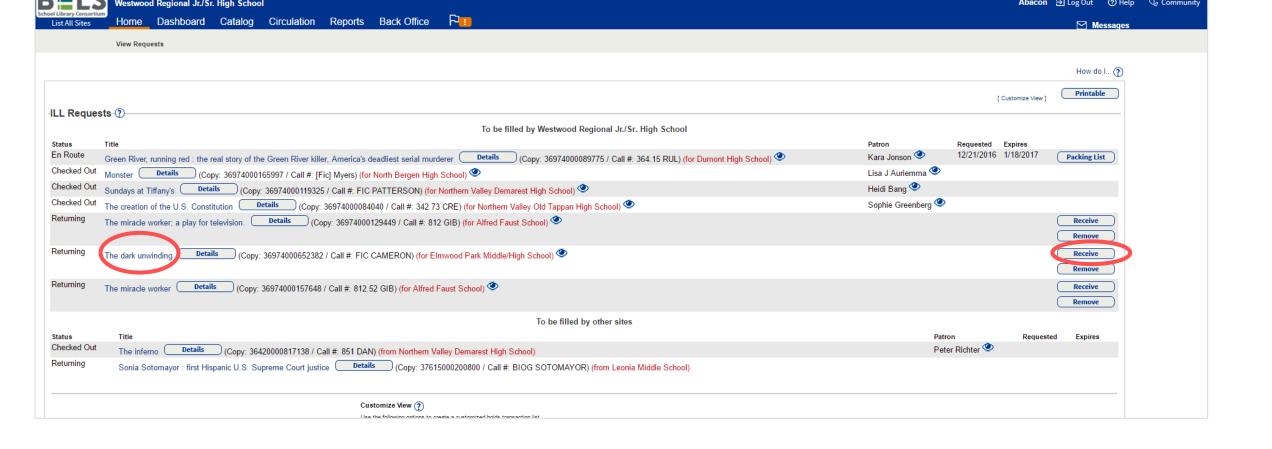


Step 1: You will see a Processing Needed flag appear with an exclamation point when you have an ILL request. These flags do not go away until any and all your materials are returned to you (so be sure to check them daily for new requests).



Step 2: Choose to either Decline (and provide an explanation in the pop up window) or Ship It. Make sure the item you send matches the barcode of the copy requested.

Step 3: (optional) Include the Packing List to help the borrower identify the item.



The status of your book can be seen on your ILL requests page. The item will go from En Route to Checked Out and then to Returning when the borrowing school checks the book in again.

Step 4: When the item arrives back to you, choose Receive – the item will disappear from your screen.